

We aim to assist safe Winter Travel in every way that we can, however not everything is under our control or in our remit.

Below is a list of just some of the things we do to help keep the network moving

- Undertake precautionary salting on major roads when there is a risk of ice or snow
- Monitor road conditions and direct resources to where problems are occurring
- Clear the major routes of snow
- Provide roadside salt bins and bags for self help
- React to highway flooding, and fallen trees which can be reported online
- Keep delays to a minimum.

You can find out more about what we do in our [Winter Service and Emergency Plan](#).

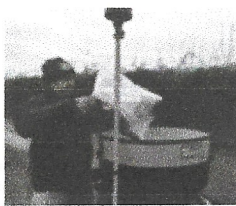
Devon
Highways

Important updates



Grit bins

We will not routinely be refilling grit bins this year so please ensure that you advise us of any empty or damaged grit bins, or any with contents that are unusable, via our [report a problem page](#)



IMPORTANT - Snow Warden details

If you are new to the Snow Warden Scheme or your Snow Warden details have changed, please complete our [online form](#).

It is important that we have accurate, up to date information so that we are able to circulate important updates during periods of severe weather but also to ensure that we comply with GDPR requirements.

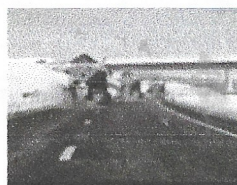
If you are not currently part of the scheme but would like to join, please speak to your [Neighbourhood Highway Officer](#) in the first instance.

Free allocation of salt

If you are part of the Snow Warden Scheme and need further supplies of free salt (up to 4 tonnes per parish) please complete our [online form](#).

Salting network

There are 2,650 km (1,650 miles) of roads are on the precautionary salting network. This includes major roads and routes to larger settlements, as well as accesses to emergency services such as hospitals or fire stations to make travelling as safe as possible. Despite this, 80% of roads are not routinely treated. Details of gritting routes are available on our [report a problem](#)



Neighbourhood Highway Officer (NHO)

Each electoral division has a [designated NHO](#) who provides local support and information on highway matters. They are your main point of contact for the highway service.

Report a problem

Report a number of problems, including potholes, on our [report a problem page](#)



pinpoint

[Pinpoint Devon](#) enables users to find care and support services, residential homes, advice services, community groups, activity clubs, registered childcare and much more across Devon.



Flood Risk Management

For information on protecting communities and improving resilience please visit our [Flood Risk Management webpages](#).

Have your say

We would like to invite our stakeholders to complete a public satisfaction survey provided by the National Highways and Transport Network (NHT).

webpage under the grit bin option or are also accessible via one.network.org (Map Layers>Driver Information>Winter Gritting Routes).

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Funding news

Highway Maintenance Community Enhancement Fund

Did you know that you can apply to our HMCEF fund for financial assistance for minor maintenance projects in your community? Applications can also be submitted for equipment to support your communities during the winter months. Funding has previously been granted for the purchase of additional grit bins and a salt/gritter dispenser. For further information please visit [our webpages](#).

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Community self help

Parish & Town Council Conferences

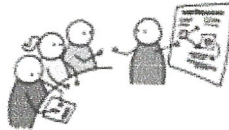
Thank you to everyone who was able to attend and support our Parish & Town Council Conferences.

A feedback form will be distributed to all attendees shortly.



Snow Warden Training

Please remember that your nominated Snow Warden must have had training provided by our Neighbourhood Team. The Snow Warden will then be able to train additional volunteers. If you need to arrange training please contact your [Neighbourhood Highway Officer](#).



Community Warden Facebook Group

A Facebook group has been created to provide an area to share examples of local projects, discuss ideas for future projects and collaborative working and to seek advice and guidance.

All parishes and town councils, signed up to the road warden scheme, and Snow Wardens, who have provided us with an email address, have been invited to the group.

If you would like to become a member please let us [know here](#) (an email address is required).

[Click here](#) for further information and to complete the survey.



One.network

[One.network](#) (formerly roadworks.org) enables you to find out what roadworks are going on in your area and you can sign up to automatic alerts.

We also create dedicated webpages for works which are likely to impact those travelling on our network. These are available to [view here](#).

Highway Safety Awareness

A free e-learning course is available, which we recommend is undertaken by anybody who wishes to, or is interested in, undertaking community works on or near the highway. If you would like to register volunteers for this course, please send their name and email addresses [to this mailbox](#).



The Met Office provides a range of advice to help you deal with the worst the weather throws at us.

[Tips and advice is available](#) including how to stay safe, warm and healthy at home or outdoors.

Feedback

If you have any feedback please let us know as we would like to shape this publication based on your requirements.


Alternatively if you are aware of other members of your council who would like to receive a copy of Roadmap please advise [here](#).

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